

# ★ Terms & Conditions

## The Santorini Reset — A Transformational Retreat for Women in Business

By booking your place, you agree to the following terms and conditions:

### 1. What's Included

Your retreat fee covers:

- Accommodation in a luxury shared cave house in Santorini.
- All scheduled workshops, mindset sessions, business coaching, and group activities listed in the itinerary.
- Daily breakfast and one group welcome meal.
- Access to designated retreat materials, resources, and any bonus content.

### 2. What's Not Included

You are responsible for:

- Flights to and from Santorini.
- Airport transfers (unless otherwise stated).
- Lunches, dinners (excluding welcome meal), snacks, and drinks.
- Personal spending money.
- Any additional excursions outside the retreat itinerary.
- Travel and health insurance (strongly recommended — see below).

### 3. Travel Insurance

We highly recommend you take out comprehensive travel insurance that includes cover for:

- Trip cancellation or interruption.
- Personal liability.
- Medical expenses.
- Covid-related delays or cancellations.

We are not responsible for any losses, damages, delays, or cancellations due to travel disruptions, illness, or unforeseen events.

### 4. Health & Responsibility

By attending, you acknowledge that:

- You are participating voluntarily in all activities.
- You are physically and mentally well enough to take part in the retreat.
- You will inform the host of any medical, dietary, or accessibility needs in advance.

We reserve the right to decline participation if we believe your presence will impact the safety or wellbeing of the group.



## **5. Breakages & Damages**

Any damage or breakages caused by you to the accommodation, contents, or shared spaces must be reported immediately. You will be held financially responsible for repair or replacement costs.

## **6. Conduct & Community**

This retreat is a safe, supportive space for women. You agree to:

- Treat all guests, staff, and local hosts with kindness and respect.
- Honour confidentiality and group privacy.
- Refrain from any disruptive, abusive, or inappropriate behaviour.

We reserve the right to ask any guest to leave without refund if conduct breaches this agreement.

## **7. Cancellation Policy**

Please refer to the cancellation policy. To summarise:

- Deposits are strictly non-refundable.
- If you cancel for any reason, no refund will be issued, including any additional instalments made.
- You may transfer your booking to another guest up to [insert timeframe] before the retreat start date (with written notice and host approval).
- If the retreat is cancelled by us for any reason, you will be offered a full refund or credit toward a future retreat.

## **8. Force Majeure**

We are not liable for failure to deliver the retreat as planned due to events beyond our control (including but not limited to acts of God, war, natural disasters, pandemic restrictions, airline disruptions, etc.).

## **9. Photography & Marketing**

Photos and videos may be taken during the retreat for marketing purposes. By attending, you consent to being included in this content. If you do not wish to appear in any marketing material, please let us know in writing before the retreat.

## **10. Legal Jurisdiction**

These terms are governed by UK law. Any disputes will be handled in UK courts. If you have any questions or concerns before booking, please get in touch — we want you to feel confident, informed, and excited about saying YES to this beautiful experience.